

Nicor Energy Services Company — Notice of Dispute

Nicor Energy Services Company (“Company”) is committed to resolving its customers’ disputes in a fair and efficient manner. If you are unsatisfied with the resolution that a customer service representative offers for a problem that you are experiencing, you may notify us of your dispute by sending this form to Company’s legal department.

Please complete this form in its entirety (printing legibly). Retain a copy for your records and send the completed form by certified U.S. mail to: Nicor Energy Services Company, Attn: Legal Department, 1751 W. Diehl Road, Suite 200, Naperville, Illinois 60563.

A Company representative will respond within 30 days of receiving this form. If the dispute is not resolved to your satisfaction after those 30 days, you may begin arbitration by submitting a Demand for Arbitration to the American Arbitration Association. Company provides further details on the process as well as a Demand for Arbitration form on its website at www.nicorhomesolutions.com/dispute.

Name of account holder

Account number

Product purchased

Telephone number at which you may be reached
during business hours

Your email address: _____

Your fax number: _____

Your billing address: _____

If you are an authorized representative of the account holder, please print your name, your relationship to the account holder, your address, and a phone number at which you may best be reached during business hours:

Please briefly describe the nature of your dispute and attach any supporting documents that you wish. If necessary, please use the reverse side.

Please briefly describe the remedy that you would like from Company.

Date

Signature